

Let's Get the Lead Out! Help Us Protect Your Health

February 1, 2024

Dear City of Victor Water Customer,

New state and federal laws require us to inventory all water service lines in our service area. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building.

The City of Victor is currently completing a service line inventory from the water mains to the meter pits. We need to determine what type of material the service line from the meter pit into your house or building is made of, which means we will need your help.

Service lines are often copper, plastic, lead, or galvanized iron or steel. Older homes and buildings may have a lead service line. Drinking water is free from lead when it leaves our water treatment plant. However, water can absorb lead as it travels through lead pipes on its way to your faucet. Lead can cause serious health problems. If you have a lead service line, we need to take steps to reduce your lead exposure risk. Knowing your service line material is very important for your health and safety!

Customer Survey

We need your help to find lead pipes. Click [here](http://victorco.civiccms.acsitefactory.com/home/news/city-conducting-lead-service-line-surveys) (or copy and paste this url into your browser <http://victorco.civiccms.acsitefactory.com/home/news/city-conducting-lead-service-line-surveys>) to complete the survey on-line. You may also scan the QR code shown below to access the survey. If you are unable to access the survey and other information on-line, you may reach out to Karen at 719-689-2284 to have a hard copy of the survey mailed or emailed to you. **Please complete the survey as soon as possible** and return it, along with a photo of the line coming into your house or building, to:

Karen Muntzert
kmuntzert@cityofvictor.com
P.O. Box 86
Victor, CO 80860



A guide to help determine your service line material is available on our website. If you need help locating your service line or determining the material type, contact us at 719-689-2284 to schedule a time for one of our employees to come out.

For More Information

- Contact us at: 719-689-2284, ext. 114, kmuntzert@cityofvictor.com, or visit our website at www.cityofvictor.com
- For more information on lead in drinking water, visit the Colorado Department of Public Health and Environment's webpage at <https://cdphe.colorado.gov/lead-in-drinking-water>.
- For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your healthcare provider.

Thank you for your assistance!

Reducing or eliminating lead service lines is a top priority to help protect YOUR health!